DART
DRONE AUTOMATION & ROBOTICS TECHNOLOGIES

&

STARTUP MONTEREY BAY CONNECT

2024 OUTLOOK FROM REGIONAL INDUSTRIES · TUESDAY, JANUARY 9 @6PM | ONLINE

AG & AG-TECH

HEALTH

HOSPITALITY

ENERGY

ELECTRICAL AERIAL RIDESHARING

SPONSORED BY The James Irvine Foundation

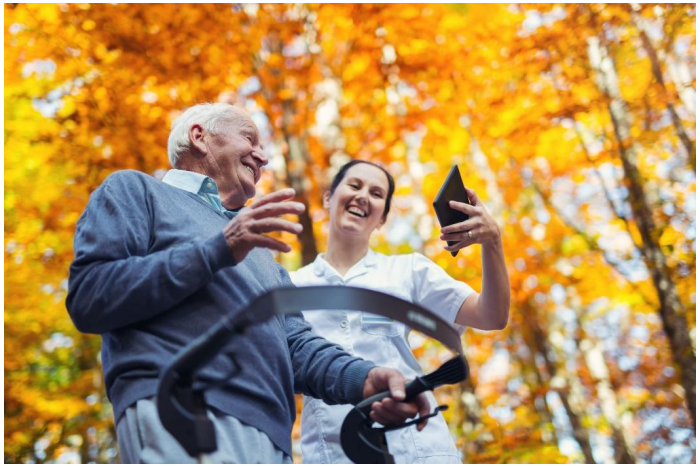
Meg Burke Dingae

Director, Digital Health
Montage Health

DART
DRONE AUTOMATION & ROBOTICS TECHNOLOGIES

&

STARTUP MONTEREY BAY
CONNECT



Montage Health Digital Health Update

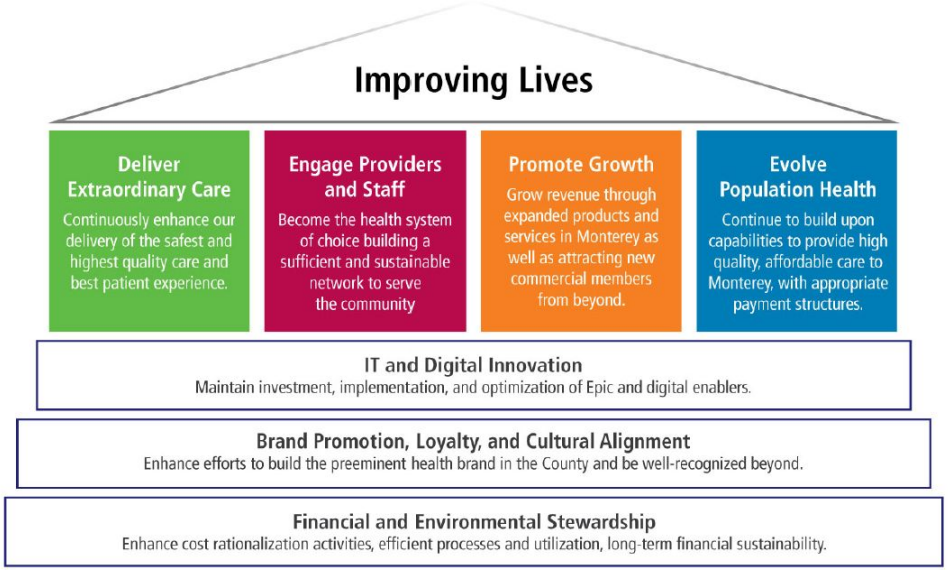
January 9, 2024

Montage Health

Digital Health Vision & Big Rock Strategies

Digital Health Vision

Improve lives with the most **seamless**, **exceptional**, **consistent** and **accessible** digital health program possible that engages community members, patients, providers and staff across the entire **health journey**.



Digital Health Big Rock Strategies

Meet patients where they are.

- On-demand telehealth
- Remote Patient Monitoring (RPM)
- Self-service tools

Leverage technologies to improve connection.

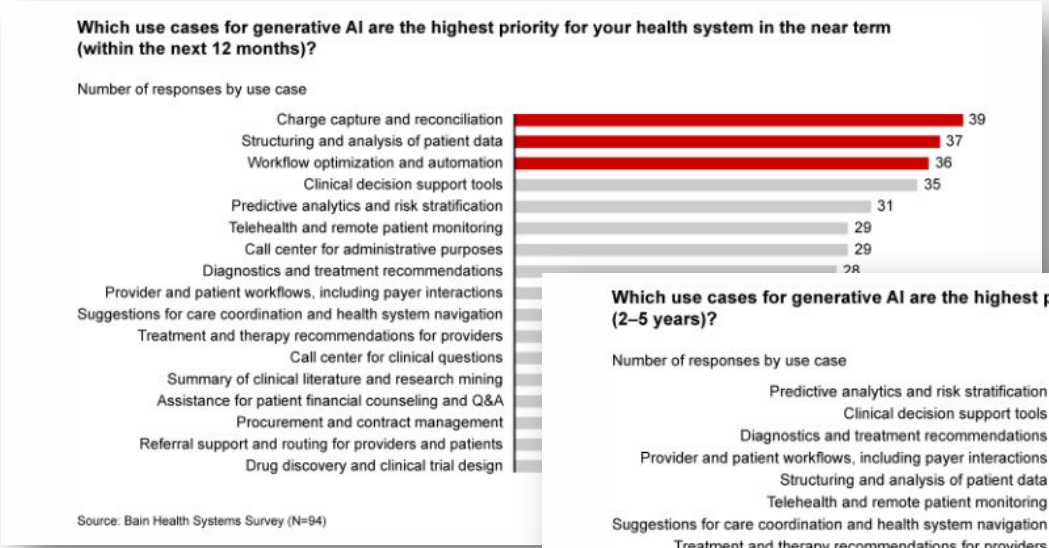
- AI and LLM's
- Automate mundane clinical and administrative workflows

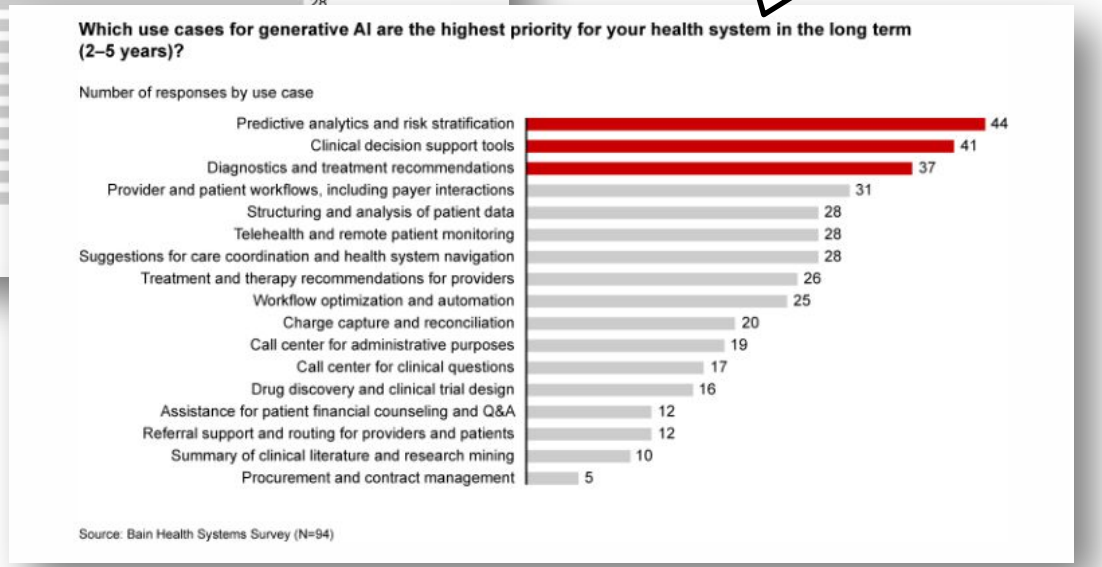
Build the program with the "Voice-of-the-Community."

- Press Ganey Hx Platform
- Voice of the community (VOC) engagements

Leveraging Generative Artificial Intelligence (AI)

Generative AI uses sophisticated large language models (LLM's) to create original text, images, and other content. It's inspiring an explosion of ideas around use cases, from reviewing medical records for accuracy to making diagnoses and treatment recommendations.



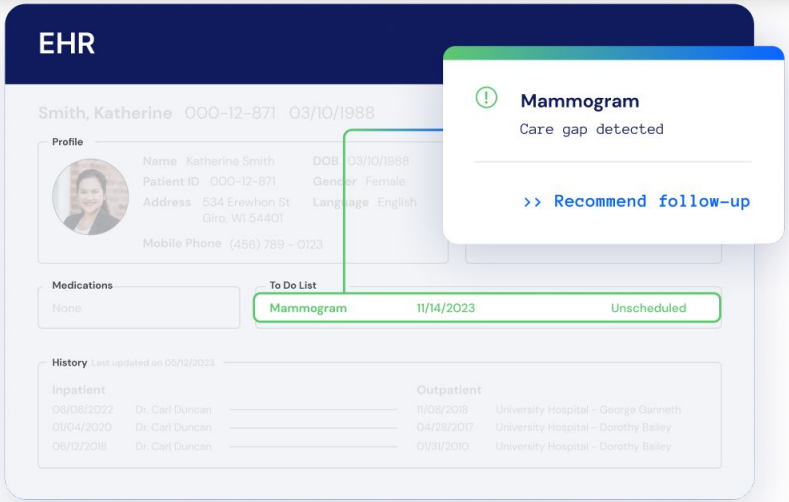


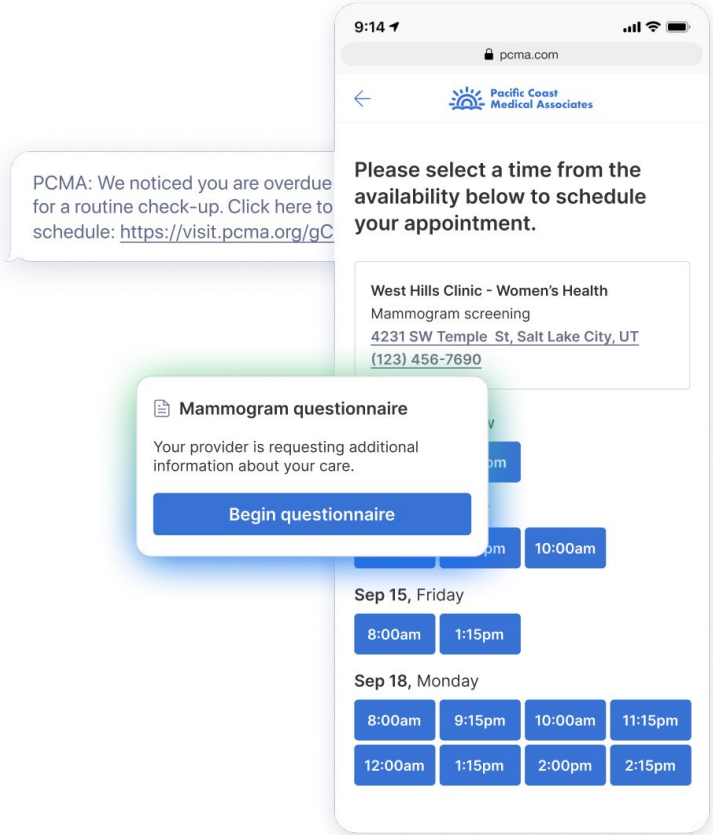
AI Impact at Montage Health

Care Gap Closure & Outreach Automation

Automatically review patient charts to identify or confirm open care gaps

Surface recommendations for care gaps and create and validate care gap pursuit lists.

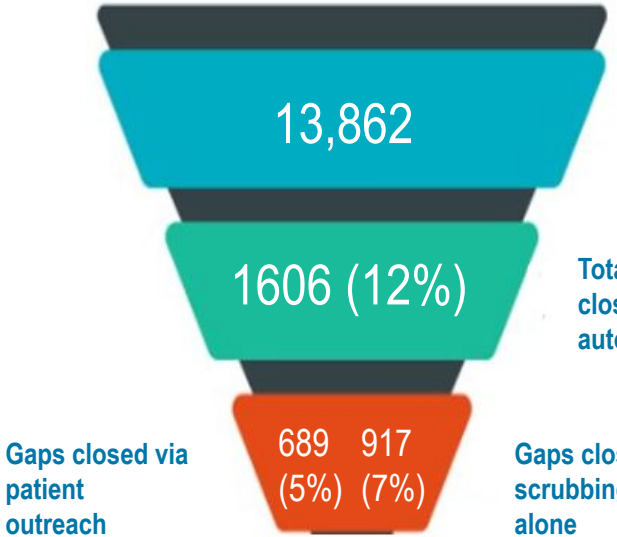




Impact of Care Gap Automation (2023)

Which Care Gaps?

- Cervical Cancer Screening
- Colon Cancer Screening
- Breast Cancer Screening
- Diabetic Eye Exams
- Hypertension



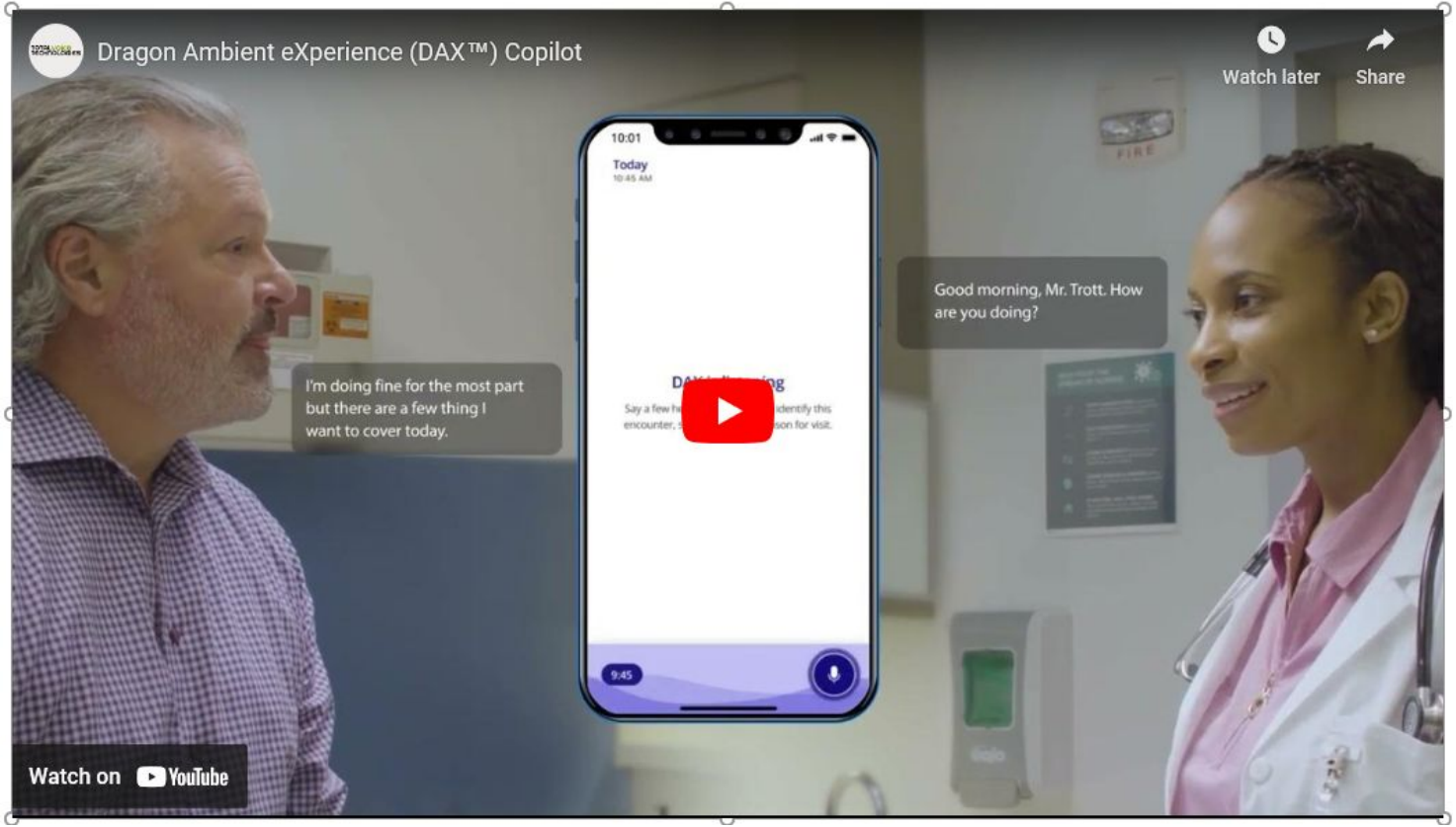
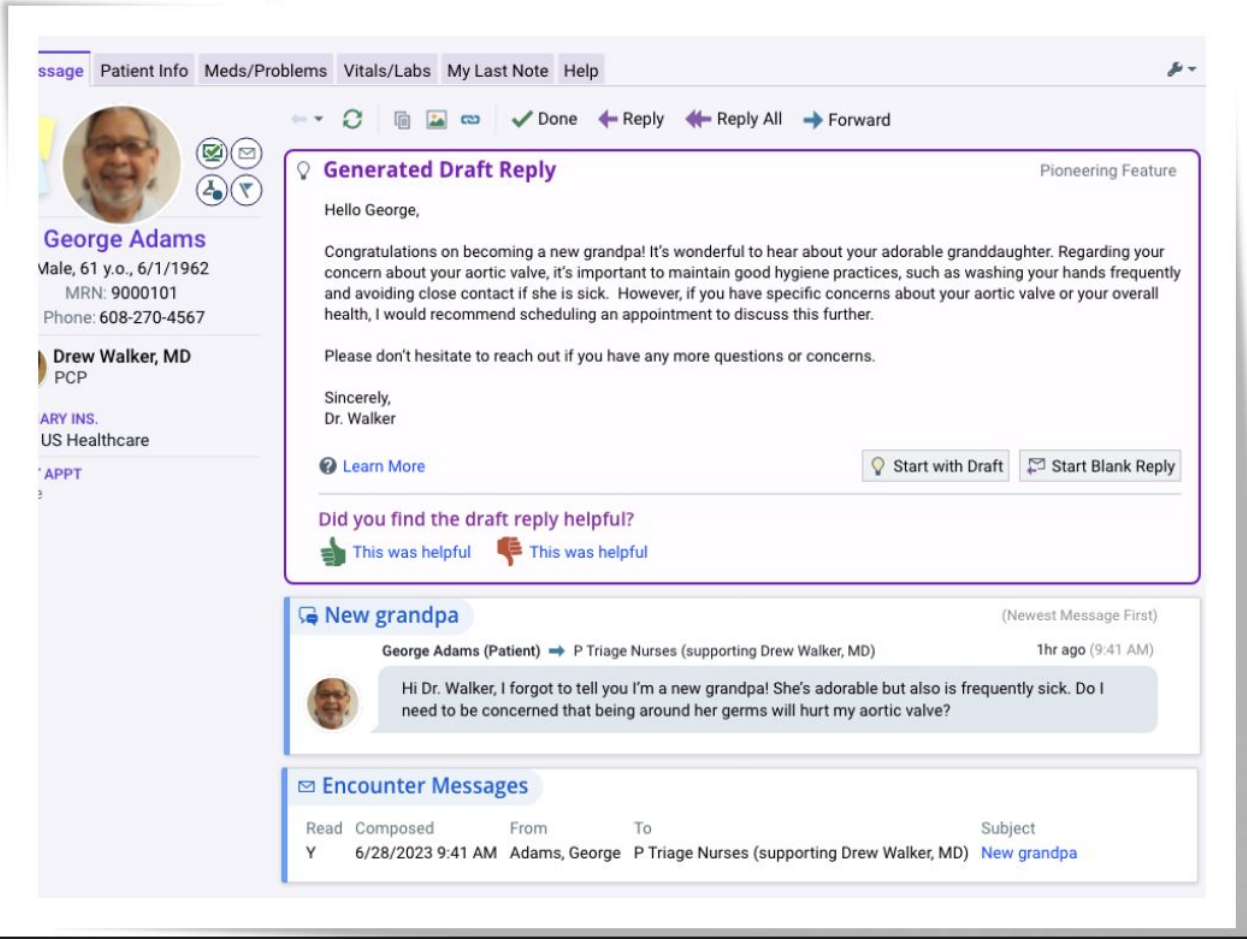
What's Next?

- Continuous scrubbing and outreach
- CACH partnership for MediCal cohort

"My gap closures are actually going up ***without more work*** on my plate – and that is actually amazing."
— Montage Medical Group Physician

What’s Next in 2024?

Clinical Documentation via AI – DAX



MyChart Email Responses via AI